

deGarage RV Rental TERMS & CONDITIONS-2020

A deposit of \$200.00 is required at the time of booking. Full rental payment, \$1500/month, \$500 for a week (7 DAYS and 6 NIGHTS) or \$100 per day, is due prior to departure. Plus Cleaning fees of \$50.00. Your booking deposit becomes part of the Damage Deposit while the trailer is in your possession. **Damage Deposit is \$500.00 and is payable in full with your rental payment.**

Acceptable payment methods include cash, certified cheques, E-Transfer, Visa & MC, or Paypal. Your deposit will be refunded provided the trailer is: **CLEAN when returned**, is returned on time, has had the black (sewer) and gray water tanks emptied and no damages reported at inspection. E-Transfer to: degarage@eastlink.ca

There is a charge for late returns. No refund is given for early returns.

Tow Vehicles:

All tow vehicles **MUST** have a class 111 hitch and an electric brake controller installed. Installation charges are the responsibility of the renter. If you already have hitching and wiring they must be in good working order. Any problems or adjustments must be repaired and the cost is the responsibility of the renter. Make sure to let your Insurance agent know that you will be towing a trailer. Insurance work with your car/truck Insurance.

A Charge of \$150 extra will be added if the trailer needs to be delivered and picked up at nearby campgrounds.(Temiskaming Shores-Cobalt area) Extra money outside this area.

Cancellation Policy:

Deposit Minus \$50.00 refunded if cancel 2 weeks before date of booking.

No refund of Deposit if cancel 0-14 days prior booking date.

Awnings:

The use of the awning is the sole responsibility of the renter. If you decide not to use the awning, please leave it retracted in the upright position. There is **ZERO** tolerance for damaged awnings. If the awning becomes damaged during your use you will pay for the repair. After each trailer is returned and before it is sent out again, all awnings are checked and inspected by our professional team. Repairs are executed when the damage is found. This ensures that the awning is in working order and damage free for your holiday. It also enables us to bill the damage to the responsible renter. If you choose to use the awning, **please** use it safely and carefully. Be **sure** to lower one side slightly during heavy rain to allow drainage, and retract awning during any windstorms to prevent damage. Ensure that the awning is raised high enough to the entry door does not rub or tearing can occur.

REMEMBER:

NEVER LEAVE THE AWNING UN-ATTENDED
NEVER LEAVE THE AWNING OUT WHILE IN BED
DO NOT HANG ANYTHING ON THE AWNING ARMS
DO NOT ALLOW CHILDREN TO SWING OFF THE AWNING ARMS
NEVER LEAVE AWNINGS OUT IN THE WIND

Smoking and Pets: **NOW PET FRIENDLY CAMPERS**

Smoking is **not** allowed in the trailer. Do not allow friends or visitors to smoke in the trailer or you will be responsible for the cleaning charges. If there is evidence of smoking in a trailer there will be a \$100 charge for cleaning. **Pets are now permitted in the trailer. If there is damages because of your pet, you will be charge for it. If there is excess fur everywhere because of your pets, there will be an extra \$50.00 applied towards the cleaning fees.**

Please return the unit in a tidy condition to avoid extra charges.

Air Conditioning:

A/C units that malfunction during a rental period will be repaired as quickly as is reasonably possible. Be aware that A/C repairmen are extremely busy during the summer holiday season, and cannot always provide same-day service. The rental company will provide fans if needed.

Tech Hint: RV air conditioning is not designed for use over extended periods of time. They can ice up if left on for too long, especially if set too cold or if doors and windows are left open. Turn the A/C off if you plan to be out of the trailer for any length of time.

If icing occurs, you will notice very little airflow from the vents and a lack of cooling. Should this happen, turn the A/C off for 2-3 hours minimum to thaw out.

TVs or Stereos: (if applicable)

Be a good neighbour when using a TV/VCR or the Radio/Stereo/CD player. Noise carries far in campgrounds. Failure of TV or Stereo is not considered a breakdown, and will not be fixed during a rental period.

Cleaning/Damage: All Campers are cleaned after every rental

A Cleaning fee of \$50.00 is added to every rental fees. Trailers must be returned clean and undamaged or **EXTRA** charges will apply. All counters, tabletops, sinks, tubs/showers, and appliances should be wiped down. The inside of microwaves, and refrigerators should be wiped clean. Floors should be swept, and any spills on carpets or upholstery wiped up. (Broom and mop supplied in every campers)

If a carpet needs professional cleaning due to excess spillage etc. a cleaning charge of \$100 will apply.

\$50 will be added to the fees for exceptionally unclean trailers. ie sinks, tubs, toilet (also plugged toilet), floors, garbage left etc.

Please return the unit in a tidy condition to avoid extra charges.

Holding Tanks:

Holding tanks (black sewer and gray) are to be emptied before returning the trailer. Failure to empty one or both tanks will result in a \$100 charge. Sometimes once you empty trailer the holding tanks sensor will show that there could be some left on level board, sensors do get dirty, that is why is still showing. **Just make sure you empty them before returning!!** If paying for Delivery services, we will take care of emptying the tanks.

Propane:

If raw propane is smelled, turn off main propane tank immediately until source of leak is found (stove burners left on is a common problem; do not let small children play with stove knobs)

Service Charges (minimum):

\$100 if you lock yourself out and require assistance to get back in.

\$50 if you lose your keys.

Don't hesitate to call if you have any problems or questions about the trailer you are renting. Our emergency cell phone number is **705-622-2272**.

Familiarization tour (approximately 15-30 minutes) is required to acquaint the renter with the operation of the trailer before departure. It can be taken prior to your rental date or at the campsite when the trailer is delivered.

**deGarage/Sylvain G lineau 705-622-2272
North Cobalt, Ont.**

Date Needed :

Renter : _____

Print

Signature

Date